



Society for  
Technical Communication  
P.O. Box 3554  
Portland OR 97208

Mark Paul  
Phoenix Management, Inc.  
P.O. Box 91507  
Portland, Oregon 97291-0507

Dear Mark,

Thank you so much for speaking to our group on the topic "Project Management." Project management is an important part of our jobs as technical communicators. Your insight and ideas on the topic from an engineering perspective are sure to help us in planning our projects and schedules more efficiently and realistically. You obviously have a great deal of experience in product development, methodologies, processes and organizational development.

Additionally, your presentation style was well received by our audience. The discussion was both enlightening and entertaining. Your talk really hit the mark in terms of our needs.

I would enjoy having you as a guest speaker in the future. Again, thank you.

Sincerely,

A handwritten signature in cursive script that reads "Karen C. Ronning". The signature is written in black ink and is positioned above the typed name.

Karen C. Ronning  
President, Willamette Valley Chapter  
Society for Technical Communication